

July 2018

To Our Tenants

Leopalace21 Corporation

Notice Concerning Construction Deficiencies in Parting Walls of Leopalace21 Apartments

Thank you for using Leopalace21.

We sincerely apologize for the considerable distress and inconvenience caused by this matter.

Regarding the “Notice Concerning Construction Deficiencies of Apartment Parting Walls,” which we explained in a recent press release, we will notify you of the current situation of our measures.

In June 2018, we established an Emergency Headquarters for Tackling Construction Deficiencies of Apartment Parting Walls, organized an investigation team and launched a nationwide investigation of our apartments.

We aim to complete our investigations by June 2019 and complete repair work of apartments which parting walls turned out to be defective through our investigations by October 2019.

If you have concerns or inquiries about our investigations and repair work, please call the following special telephone number. In addition, since we have posted information about “Construction Deficiencies of Apartment Parting Walls” on our website, please check the website as well.

We wish to offer our deepest apologies to tenants for any inconvenience. However, we will strive to solve the problem as soon as possible and we kindly ask for your understanding and cooperation.

[Contact for Inquiries Regarding this Matter]

Number exclusively for foreign language speakers 0120-984-578 (Available 10:00 -19:00)

Special website: <http://www.leopalace21.co.jp/info/en/>